

Declaration of barrier-free accessibility

In accordance with the European Commission's implementation decision (EU) 2018/1523 dated 11 October 2018 laying down a model for barrier-free accessibility in accordance with Directive (EU) 2016/2102 of the European Parliament and of the Council on the accessibility of public sector websites and mobile applications.

Declaration of barrier-free accessibility

Business Upper Austria - OÖ Wirtschaftsagentur GmbH makes every effort to provide barrier-free access to its *websites* in accordance with the Web Accessibility Directive and implement Directive (EU) 2016/2102 of the European Parliament and of the Council of 26 October 2016 on the accessibility of the websites and mobile applications of public sector bodies (Memo 327, 02/12/2016, p. 1).

This declaration of accessibility applies to the following websites:

- <https://www.biz-up.at/>
- <https://www.kompass-ooe.at/>
- <https://www.lebensmittel-cluster.at/>
- <https://www.ooe-international.at/>
- <https://www.come2upperaustria.com/>
- <https://www.automobil-cluster.at/>
- <https://www.itcluster.at/>
- <https://www.mechatronik-cluster.at/>
- <https://www.mechatronikforum.net/>
- <https://www.medizintechnik-cluster.at>
- <https://www.softwarepark-hagenberg.at>
- <https://www.digitalregion.at>
- <https://www.uppervision.at>
- <https://www.arbeitsplatz-oberoesterreich.at>
- <https://www.designpreis.at>
- <https://www.holzbaupreis-ooe.at>
- <https://www.initiative1plus1.at>
- <https://www.b-i-c.at>
- <https://www.moebel-austria.at>

- <https://www.rftoee.at>
- <https://www.tim.at>
- <https://www.a2lt.at>
- <https://www.cleantech-cluster.at>
- <https://www.kunststoff-cluster.at>
- <https://www.roadmap2upperaustria.at>
- <https://zukunfts-forum.at>
- <https://european-lightweight.com>

Status of compliance with the directive

These websites are partially compliant with **conformity level AA of the "Web Content Accessibility Guidelines Web - WCAG 2.1"** according to the applicable harmonised European standard "European Standard EN 301 549 V2.1.2 (2018-08)" due to the following incompatibilities.

The websites are not **compliant with conformity level AA of the "Web Content Accessibility Guidelines - WCAG 2.1"** or with the applicable European Standard EN 301 549 V2.1.2 (2018-08). The exceptions are listed below.

Contents that are not accessible barrier-free

The content listed below is not accessible barrier-free for the following reasons:

Incompatibility with the Web Accessibility Directive (EU) 2016/2102

Some images do not have alternative text, so this information is not accessible to screen reader users. In such a case, WCAG success criterion 1.1.1 (non-text content) is not met. All new images are published together with alternative texts.

Some videos do not have subtitles, which means that spoken content is not available to deaf users. In such a case, WCAG success criterion 1.2.2 (subtitles provided) is not met.

Level 1 and 2 headings are missing from the content of the website home page. In such a case, WCAG success criteria 1.3.1 (info and relationships) and 2.4.6 (headings and captions) are not met.

Few texts and some control elements do not have a sufficient contrast ratio. (1.4.3 Contrast (Minimum) and 1.4.11 Non-text Contrast).

When links open new windows, this behavior is not always indicated by the Tooltip "Opens in a new window".

How this declaration of barrier-free accessibility was compiled

This declaration was compiled on 05.01.2024.

The assessment of the compliance of the websites with the requirements of Directive (EU) 2016/2102 was carried out by a third party to assess the basic components of each website in accordance with Web Content Accessibility Guidelines WCAG 2.0 AA.

The contents of selected web pages (home page, an overview page, an article page and a news page with different content types such as text, image, video) were subjected to a self-test in accordance with WCAG 2.1 at compliance level AA in November 2023.

Feedback notification and contact details

The content and services on these websites are improved, exchanged and expanded continuously. We focus on ease of use and accessibility during these developments.

If you discover any barriers that prevent you from using our websites - especially problems that are not described in this declaration or represent a failure to comply with accessibility requirements - please notify us by email.

We will check your notification and contact you within 14 days.

Please send all notifications and suggestions to info@biz-up.at with the subject "Notification of barrier in the website XXX". Please describe the problem in detail and provide us with the URL(s) of the relevant website or document.

Contact:

Business Upper Austria – OÖ Wirtschaftsagentur GmbH

Business Communications

Hafenstraße 47-51, 4020 Linz

Mail: info@biz-up.at

Phone: +43-732-79810

Remedial process

If you are not satisfied with the response you receive relating to the feedback notification option mentioned above, you can submit a complaint to the Austrian Research Promotion Agency (FFG). The FFG complaints sent electronically using the contact form below.

Complaint contact form

FFG examines complaints to determine whether they relate to violations of the Web Accessibility Directive, in particular in terms of failure to comply with accessibility requirements, by the Austrian government or one of its institutions.

If the complaint is justified, the FFG makes recommendations for action to the Austrian government or its legal representatives and proposes measures to remedy the barriers.

Further information